

ATTENTION - please fill out the form completely, so that your return can be processed quickly and error-free.

Your name:

Your customer ID:

Your order number:

Your phone number:

Your email address:

Your bank details (for possible credit memos)

Account holder:

Bank name:

Acct. -No. or IBAN:

SWIFT or BIC:

to be filled in by BSW-ARCHERY

Eingangsdatum:

Rücksendegrund

Widerruf	<input type="checkbox"/>	Reparatur	<input type="checkbox"/>	Retourlabel	<input type="checkbox"/>
defekt	<input type="checkbox"/>	Rückruf	<input type="checkbox"/>	DHL	<input type="checkbox"/>
Tausch	<input type="checkbox"/>	Sonstiges	<input type="checkbox"/>	GLS	<input type="checkbox"/>
Mietartikel	<input type="checkbox"/>	Empfänger unbekannt	<input type="checkbox"/>	DPD	<input type="checkbox"/>
Sponsoring	<input type="checkbox"/>	Packstation überschritten	<input type="checkbox"/>	Hermes	<input type="checkbox"/>
Fehllieferung	<input type="checkbox"/>	Annahme verweigert	<input type="checkbox"/>	UPS	<input type="checkbox"/>
Lagerfrist Filiale	<input type="checkbox"/>	Transportschaden	<input type="checkbox"/>	Brief	<input type="checkbox"/>

Spediteur

Anmerkungen:

**to be filled in by
BSW-ARCHERY**

Zustand der Ware

Art. no.	Article description	Quantity	Exchange request	Reason for return-	A-Ware neuwertig	B-Ware gebraucht	gebraucht Ware defekt

Reasons for return

- 01 Transport damage
- 02 Article ordered incorrectly / oversized / undersized
- 03 Article was not ordered
- 04 Article not liked / revocation
- 05 Article defective / warranty repair / replacement
- 06 Please provide cost estimation for repair
- 07 Articles already exchanged / Correct goods already received
- 08 Other reasons:

IMPORTANT:

- Please contact us at service@bsw-archery.eu before returning the product.
- If the goods are free of defects, the legislator stipulates that the customer bears the return costs. For returns within Germany, we offer you the option of using the DHL return label for goods worth 20 euros or more. The return is only then free of charge for you. A subsequent refund of postage costs cannot take place.
- Please send us smaller goods with a value of less than 20 Euro, such as gloves or strings, in a stamped and padded envelope by normal post. In this case you bear the return costs.
- Customers outside Germany return the goods at their own expense. For bulky items please contact us and we will give our logistics partner a pick-up order.
- In the case of a complaint, the return is of course completely at our expense. Please contact us in advance!
- Unfree shipments cause enormous costs, we therefore ask you not to use this shipping method.
- Please add comments/change requests/error descriptions etc. on the reverse page.